



GAS LINE LOCATING SERVICE (Call before you dig!)

CONTACT CENTER HOURS

• Monday - Friday, 7:00 a.m. to 6:00 p.m.

CUSTOMER SERVICE & BILLING

| Residential & Commercial Customers |
|---|
| Toll Free800-422-4012 |
| • Industrial & Large Commercial Customers503-721-2512 |
| • Equipment Replacement Information, Toll Free800-927-6123 |
| • Weatherization Information |
| • Oregon Relay Service (for Hearing Impaired)800-735-2900 |
| • Washington Relay Service (for Hearing Impaired)800-833-6384 |
| |

NW NATURAL APPLIANCE CENTER

2610 SE 8th Avenue, Portland, OR 97202-1004 ... 503-220-2362

PAYMENT METHODS

| Mailing Address | P.O | . Box 6017, | , Portland, | OR, | , 97228-6017 |
|-----------------|-----|-------------|-------------|-----|--------------|
|-----------------|-----|-------------|-------------|-----|--------------|

- Enroll in Auto Paynwnatural.com/AutoPay
- Free Payment Online nwnatural.com

IMPORTANT INFORMATION

WHEN YOU MOVE OR WANT TO DISCONTINUE GAS SERVICE Please notify NW Natural at least five days in advance.

EMPLOYEE IDENTIFICATION Our employees carry company identification with a photograph. Ask to see identification before admitting anyone onto your premises. If you have any questions, call 800-422-4012.

CUSTOMER RIGHTS REGARDING BILLS Customers

receiving a corrected bill due to a previous underbilling have the right to enter into a time payment agreement by calling NW Natural. A customer that cannot resolve a billing dispute with NW Natural may contact their state utility commission. Oregon: Public Utility Commission of Oregon at 800-522-2404 or www.puc.state.or.us. Washington: Washington Utilities & Transportation Commission at 888-333-9882 or www.utc.wa.gov.

PRIVACY POLICY NW Natural's privacy policy is posted on its website at nwnatural.com.

Explanation of common billing terms:

BILLING FACTOR Converts metered units of gas into therms.

LATE PAYMENT CHARGE A charge may be applied to past-due utility billings.

PAYMENT DUE DATE Bills are due when rendered and become delinquent if not paid by the due date printed on the bill.

THERMS A measure of energy. One therm equals 100,000 BTUs (British Thermal Units). To determine the number of therms used, multiply the Units of Gas by the Billing Factor.

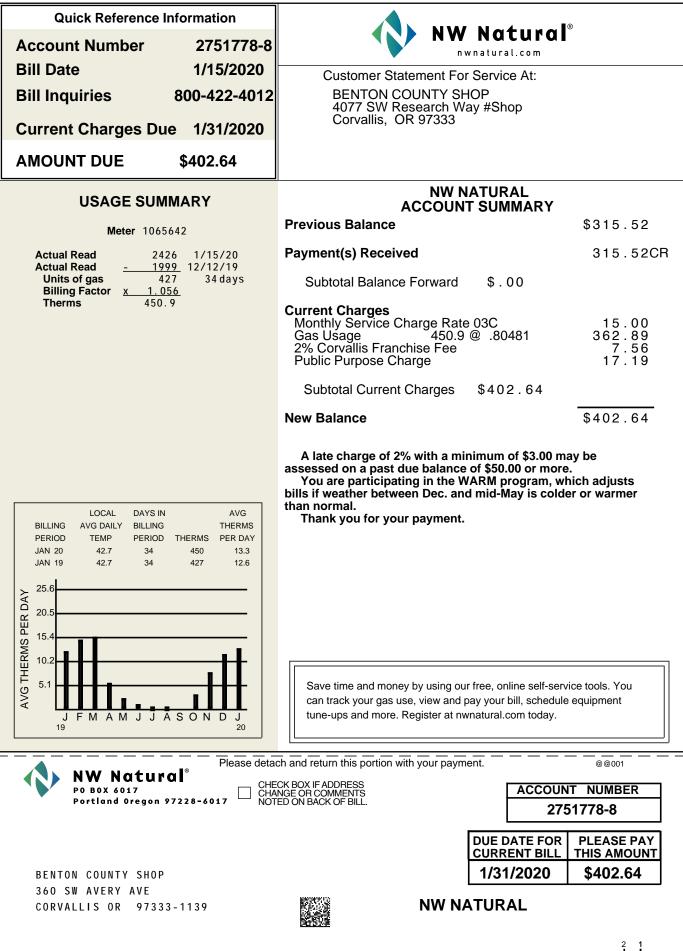
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WARM (Weather Adjusted Rate Mechanism)

Default billing method that helps ensure NW Natural does not collect more or less than its fixed costs from its Oregon customers, regardless of fluctuations in weather.

MAILING ADDRESS FOR PAYMENTS NW NATURAL P.O. BOX 6017 PORTLAND, OR 97228-6017

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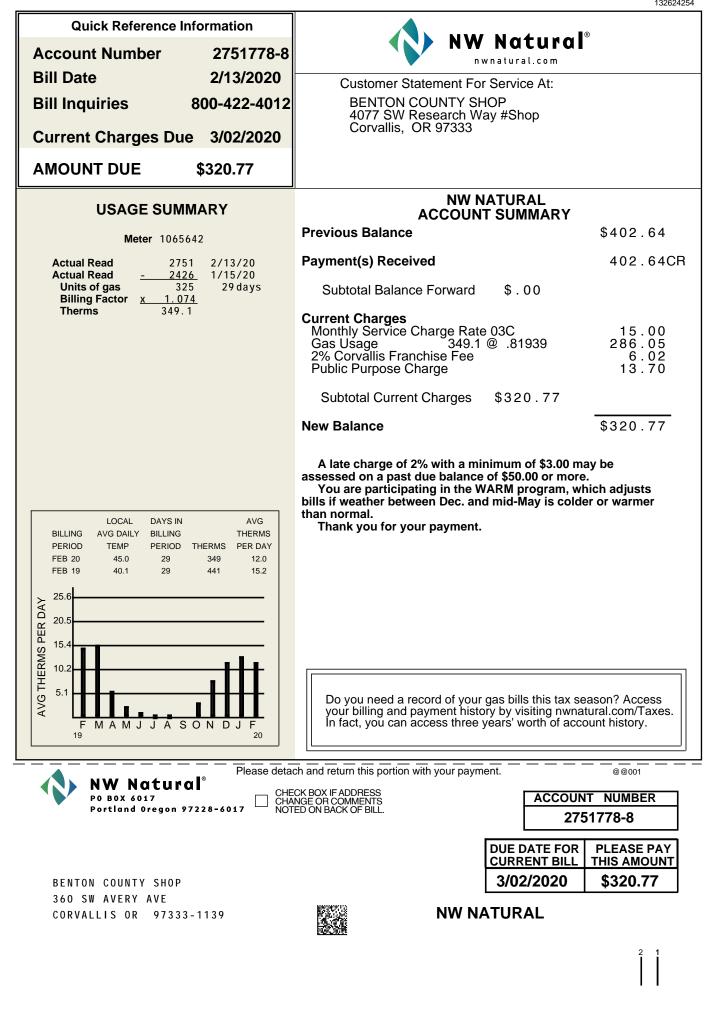
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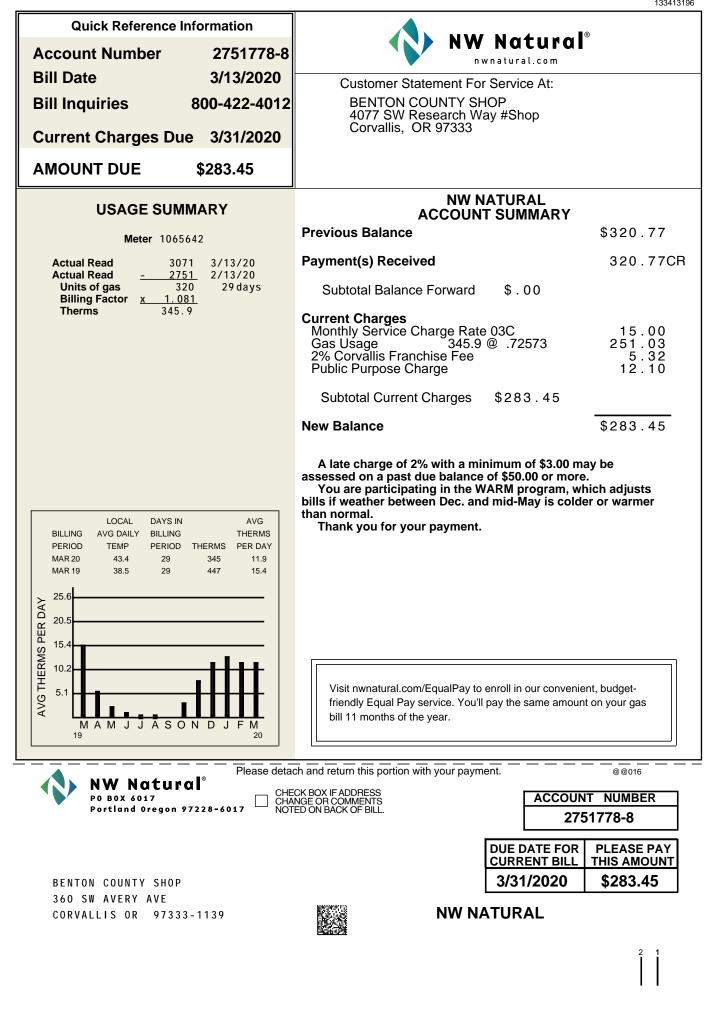
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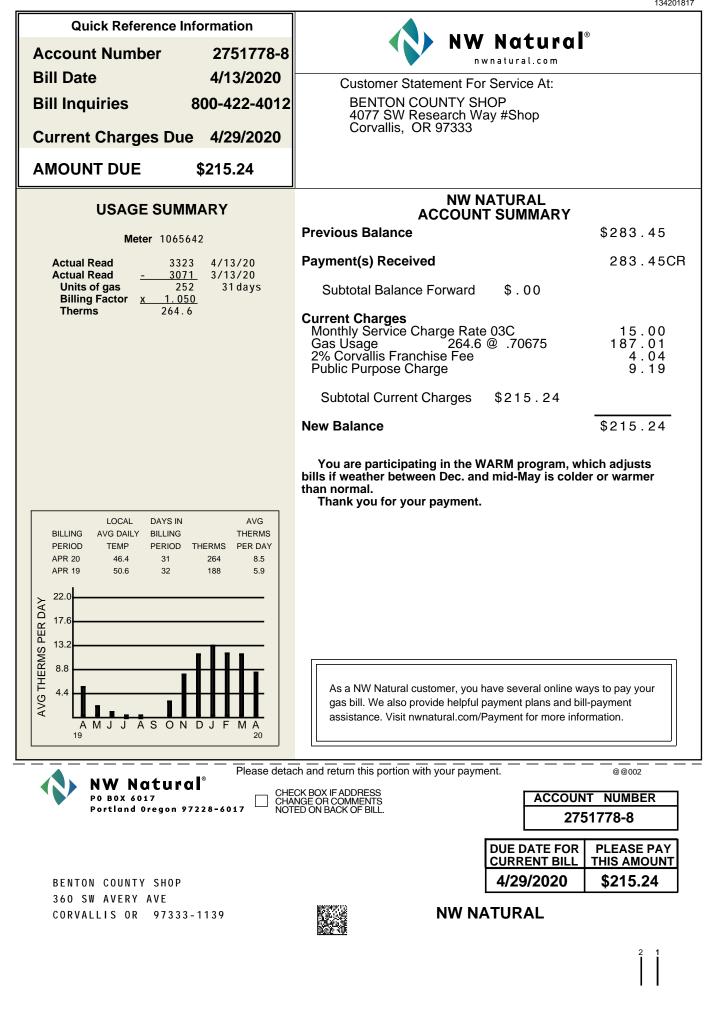
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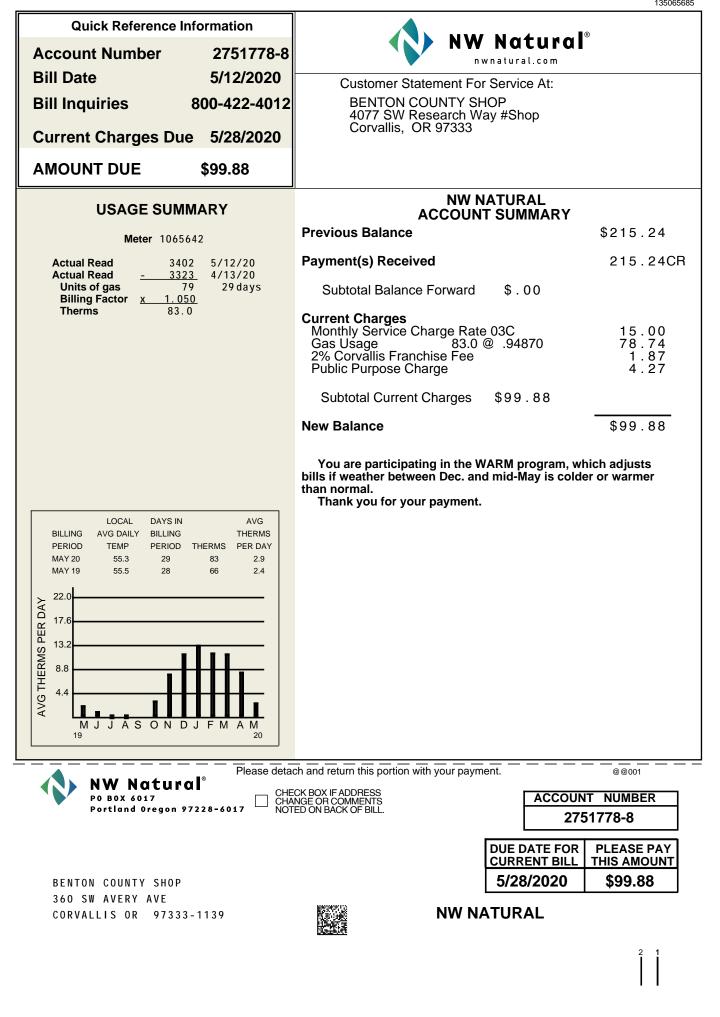
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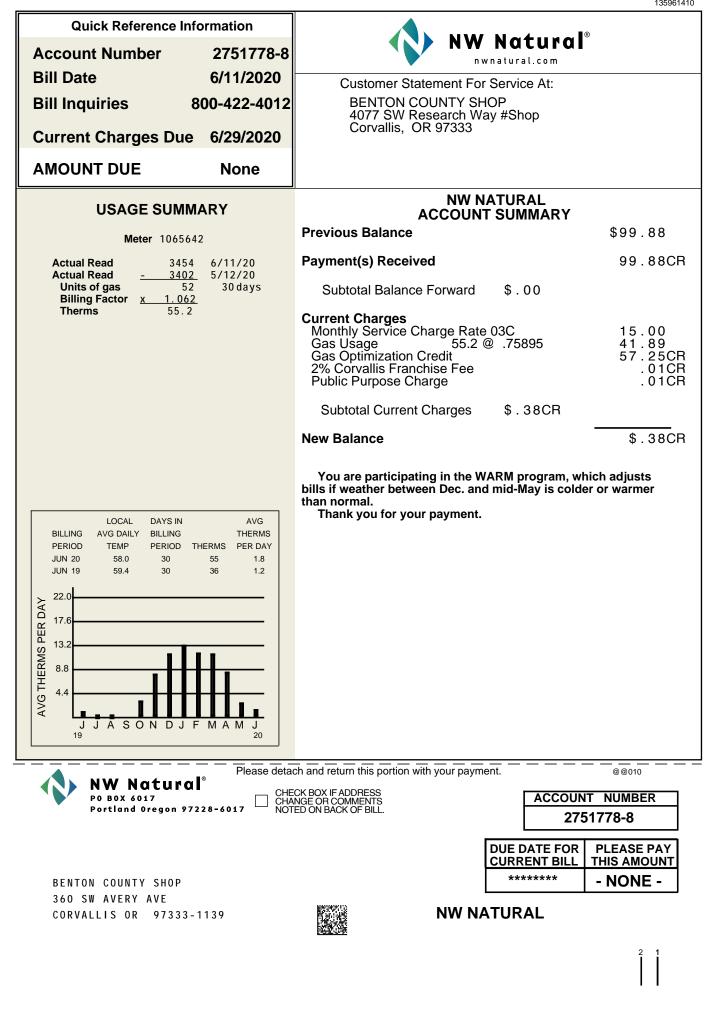
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| | | 130733081 |
|--|--|-------------------------------------|
| Quick Reference Information | NW Natural | |
| Account Number 2751778-8 | nwnatural.com | |
| Bill Date 7/14/2020 | Customer Statement For Service At: | |
| Bill Inquiries 800-422-4012 | BENTON COUNTY SHOP 4077 SW Research Way #Shop Corvallis, OR 97333 | |
| Current Charges Due 7/30/2020 | | |
| AMOUNT DUE \$25.15 | | |
| USAGE SUMMARY | NW NATURAL ACCOUNT SUMMARY | |
| Meter 1065642 | Previous Balance | \$.38CR |
| Actual Read 3465 7/14/20 | Payment(s) Received | .00 |
| Actual Read <u>- 3454</u> 6/11/20 Units of gas 11 33 days Billing Factor <u>x 1.072</u> | Subtotal Balance Forward \$.38CR | |
| Therms 11.8 | Current Charges Monthly Service Charge Rate 03C | 15.00 |
| | Gas Usage 11.8 @ .75895 2% Corvallis Franchise Fee | 8.96 |
| | Public Purpose Charge | 1.09 |
| | Subtotal Current Charges \$25.53 | |
| | New Balance | \$25.15 |
| LOCAL DAYS IN AVG BILLING AVG DAILY BILLING THERMS PERIOD TEMP PERIOD THERMS PER DAY JUL 20 63.2 33 11 .4 JUL 19 64.1 34 2 .1 22.0 17.6 13.2 8.8 4.4 JUL 19 19 5 A S O N D J F M A M J J 19 20 | We're here to help. Please contact us today if you need p assistance or to make payment arrangements. Options in payment plans and energy-assistance programs. | |
| NW Natural [®] | ch and return this portion with your payment. | @@001 |
| РО ВОХ 6017 CHE | ECK BOX IF ADDRESS ACCOUNT INGE OR COMMENTS ED ON BACK OF BILL. 2751 | NUMBER 778-8 |
| BENTON COUNTY SHOP 360 SW AVERY AVE CORVALLIS OR 97333-1139 | | PLEASE PAY HIS AMOUNT \$25.15 |
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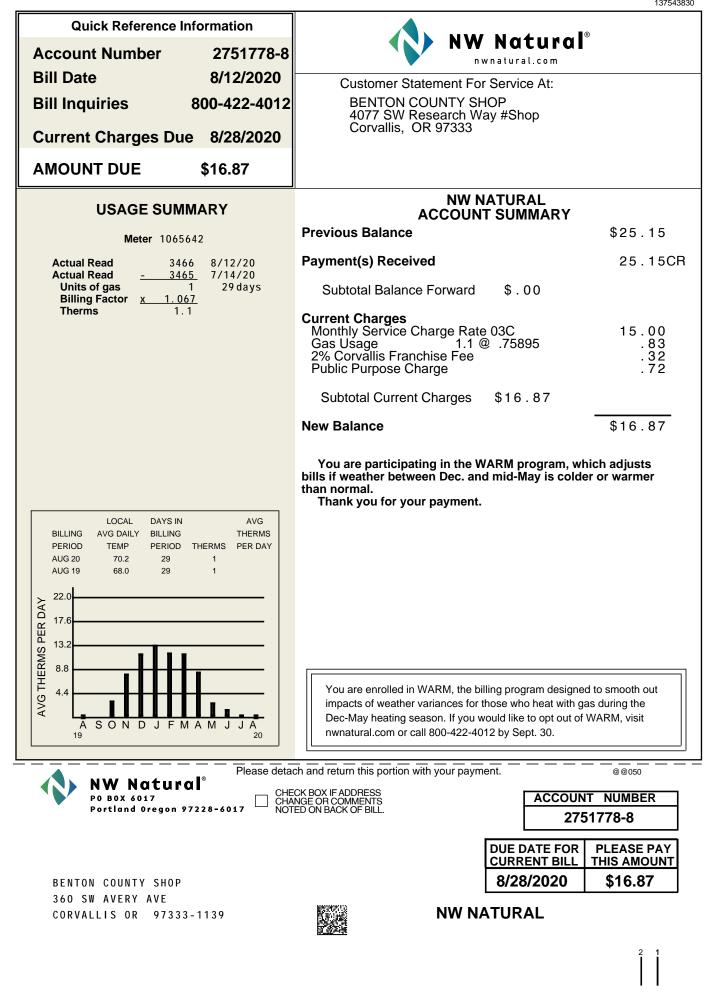
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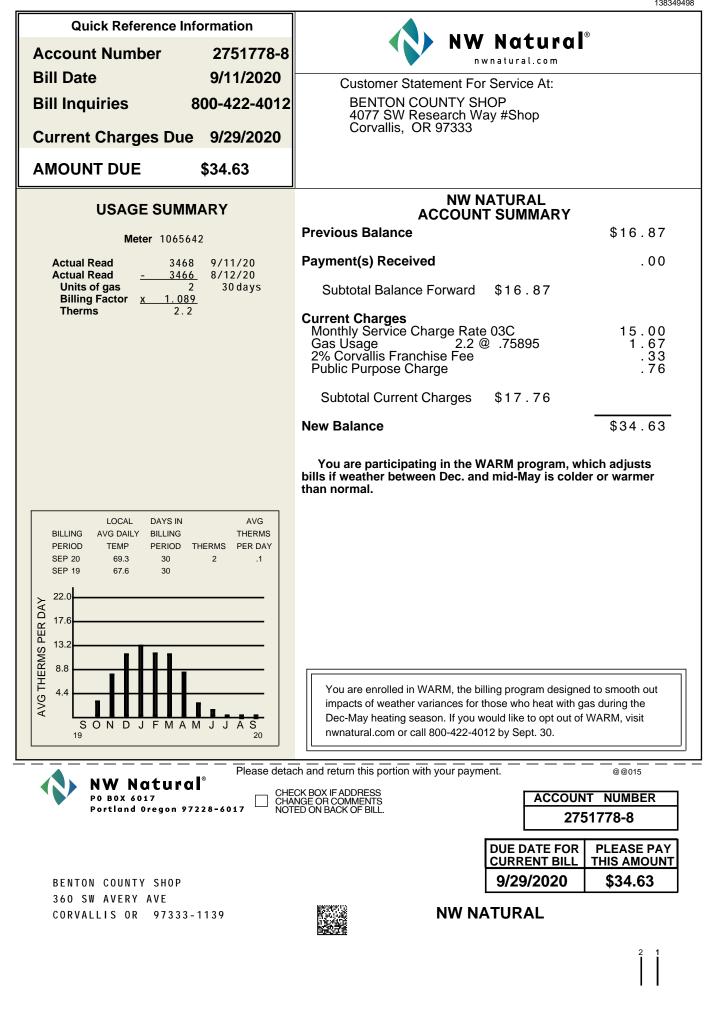
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| • Washington Relay Service (for Hearing Impaired)800-833-6384 |
| |

NW NATURAL APPLIANCE CENTER

2610 SE 8th Avenue, Portland, OR 97202-1004 ... 503-220-2362

PAYMENT METHODS

| Mailing Address | P.O | . Box 6017, | , Portland, | OR, | , 97228-6017 |
|-----------------|-----|-------------|-------------|-----|--------------|
|-----------------|-----|-------------|-------------|-----|--------------|

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- Free Payment Online nwnatural.com

IMPORTANT INFORMATION

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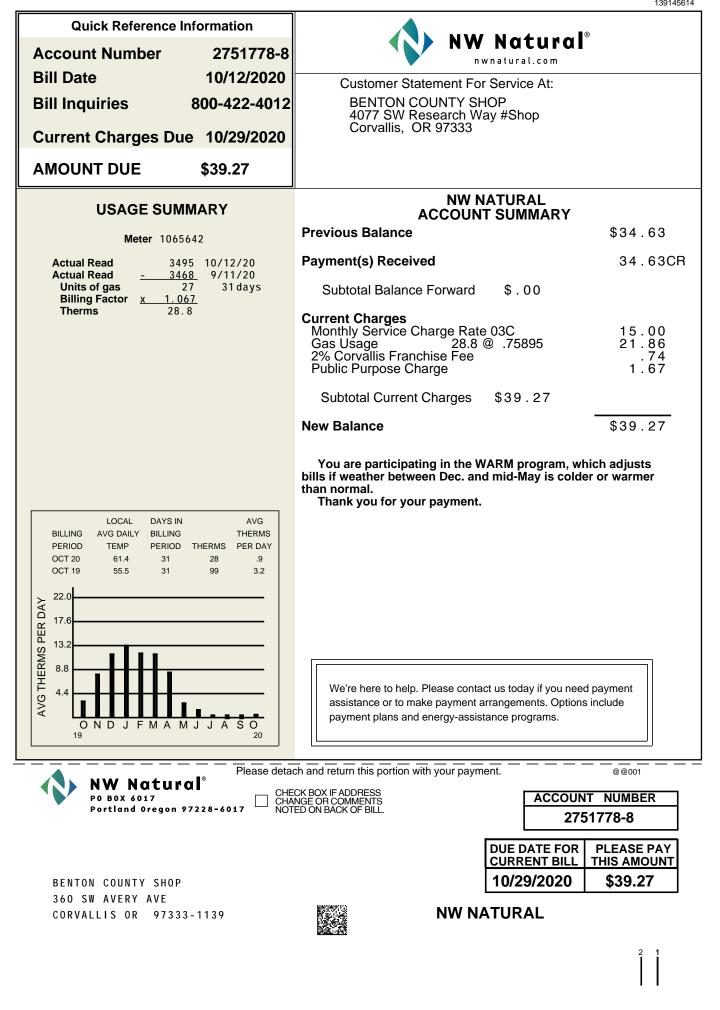
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MAILING ADDRESS FOR PAYMENTS NW NATURAL P.O. BOX 6017 PORTLAND, OR 97228-6017

PHONE





GAS LINE LOCATING SERVICE (Call before you dig!)

CONTACT CENTER HOURS

• Monday - Friday, 7:00 a.m. to 6:00 p.m.

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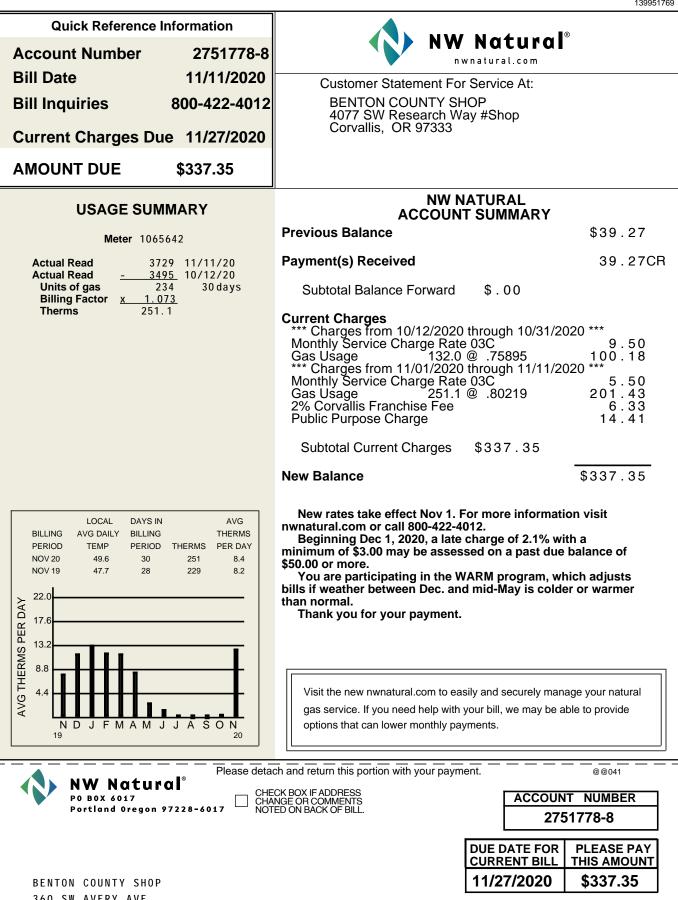
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PHONE



360 SW AVERY AVE CORVALLIS OR 97333-1139



NW NATURAL



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PHONE

| | 140017637 |
|---|---|
| Quick Reference Information | |
| Account Number 2751778-8 | B NW Natural® |
| Bill Date 11/12/2020 | Customer Statement For Service At: |
| Bill Inquiries 800-422-4012 | 2 BENTON COUNTY SHOP |
| Current Charges Due 11/30/2020 | 4077 SW Research Way #Shop Corvallis, OR 97333 |
| - | |
| AMOUNT DUE \$224.52 | |
| USAGE SUMMARY | NW NATURAL ACCOUNT SUMMARY |
| Meter 1065642 | Previous Balance \$337.35 |
| Actual Read 3729 11/11/20 | Payment(s) Received . 00 |
| Actual Read <u>- 3495</u> 10/12/20 Units of gas 234 30 days | Subtotal Balance Forward \$337.35 |
| Billing Factor <u>x 1.073</u> Therms 251.1 | |
| | Adjustment(s) to Prior Billing Cancel and Rebill Adjustments Amount from Cancelled bill for 11/11/2020337.35CR |
| | Subtotal Adjustment(s) \$337.35CR |
| | Current Charges *** Charges from 10/12/2020 through 10/31/2020 *** Monthly Service Charge Rate 03C 9.50 Gas Usage 132.0 @.75895 100.18 *** Charges from 11/01/2020 through 11/11/2020 *** Monthly Service Charge Rate 03C 5.50 Gas Usage 119.1 @.80219 95.54 2% Corvallis Franchise Fee 4.21 Public Purpose Charge 9.59 |
| LOCAL DAYS IN AVG BILLING AVG DAILY BILLING THERMS | Subtotal Current Charges \$224.52 |
| PERIOD TEMP PERIOD THERMS PER DAY NOV 20 49.6 30 251 8.4 NOV 19 47.7 28 229 8.2 | New Balance \$224.52 |
| 22.0 17.6 13.2 8.8 4.4 4.4 | New rates take effect Nov 1. For more information visit nwnatural.com or call 800-422-4012. This bill was reprocessed for updated information prior to being issued. |
| H d.4 4.4 N D J F M A M J J A S O N 19 20 | Visit the new nwnatural.com to easily and securely manage your natural gas service. If you need help with your bill, we may be able to provide options that can lower monthly payments. |
| | ach and return this portion with your payment. |
| NW Natural PO BOX 6017 | IECK BOX IF ADDRESS ACCOUNT NUMBER |
| Portland Oregon 97228-6017 💛 ÑC | OTED ON BACK OF BILL. 2751778-8 |
| | |

BENTON COUNTY SHOP 360 SW AVERY AVE CORVALLIS OR 97333-1139



NW NATURAL

DUE DATE FOR CURRENT BILL

11/30/2020

PLEASE PAY THIS AMOUNT \$224.52

> 2 1



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PHONE

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| Quick Reference | Information | |
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| Bill Date | 11/12/2020 | Customer Statement For Service At: |
| Bill Inquiries | 800-422-4012 | BENTON COUNTY SHOP |
| - | | 4077 SW Research Way #Shop Corvallis, OR 97333 |
| Current Charges D | ue 11/30/2020 | |
| AMOUNT DUE | \$224.52 | |
| USAGE SUI | MMARY | NW NATURAL ACCOUNT SUMMARY |
| | | Beginning Dec 1, 2020, a late charge of 2.1% with a minimum of \$3.00 may be assessed on a past due balance of \$50.00 or more. You are participating in the WARM program, which adjusts bills if weather between Dec. and mid-May is colder or warmer than normal. |
| NW Natu P0 B0X 6017 Portland Oregon | | CK BOX IF ADDRESS INGE OR COMMENTS ED ON BACK OF BILL. |





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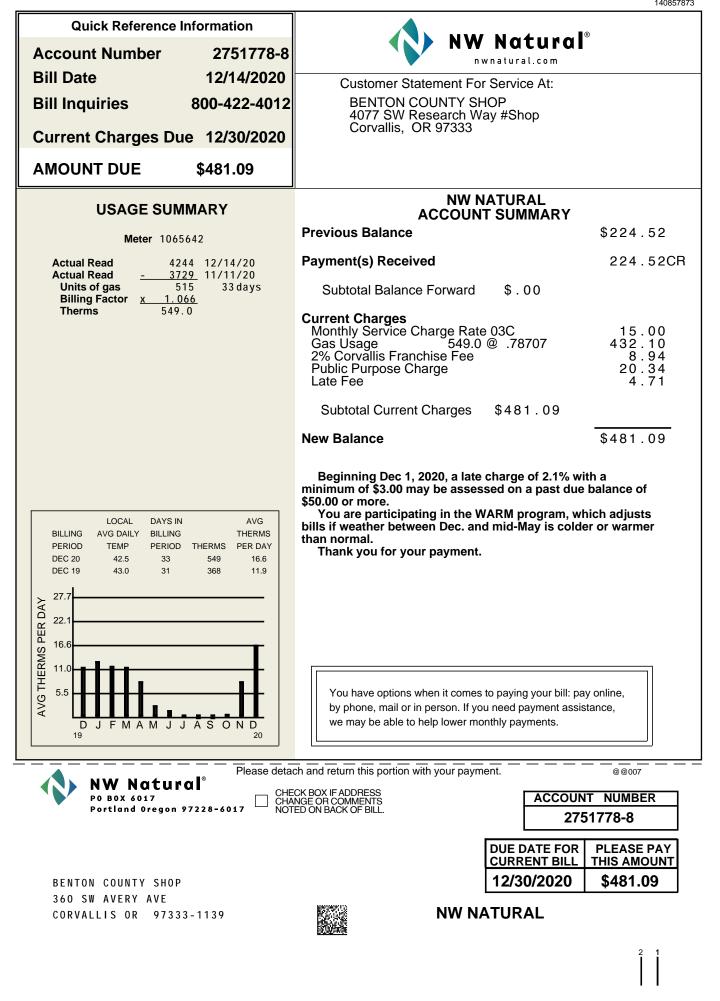
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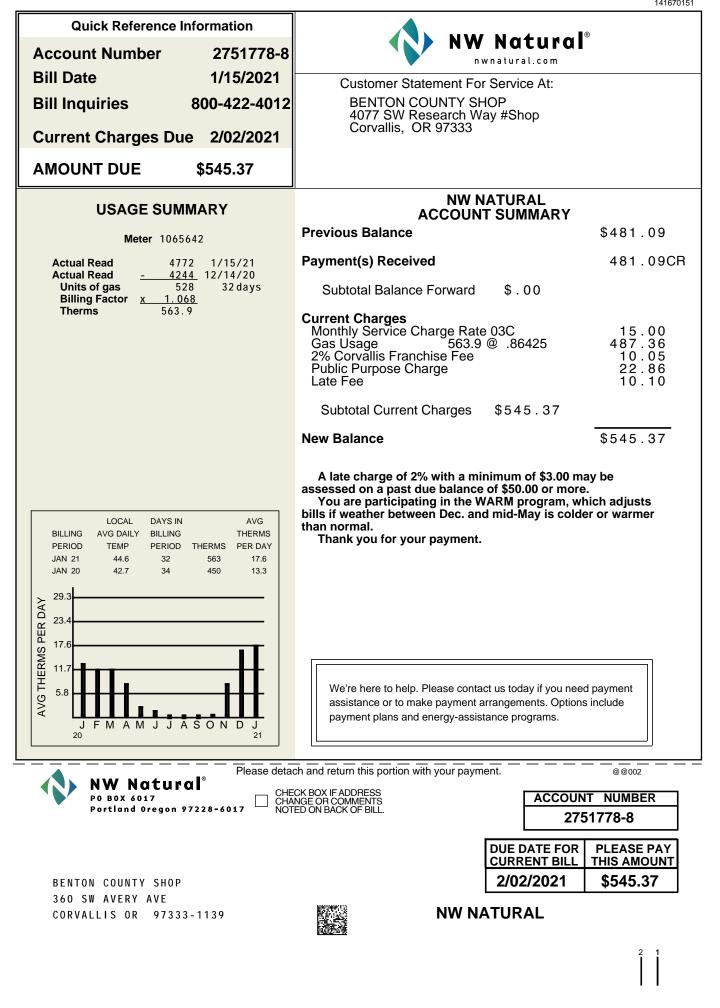
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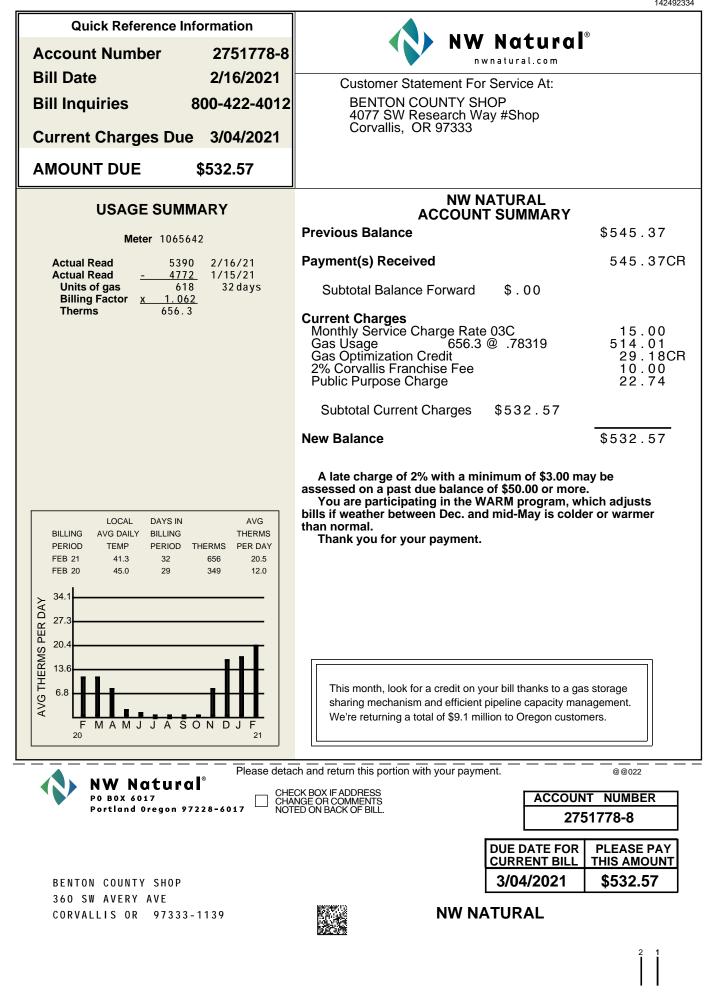
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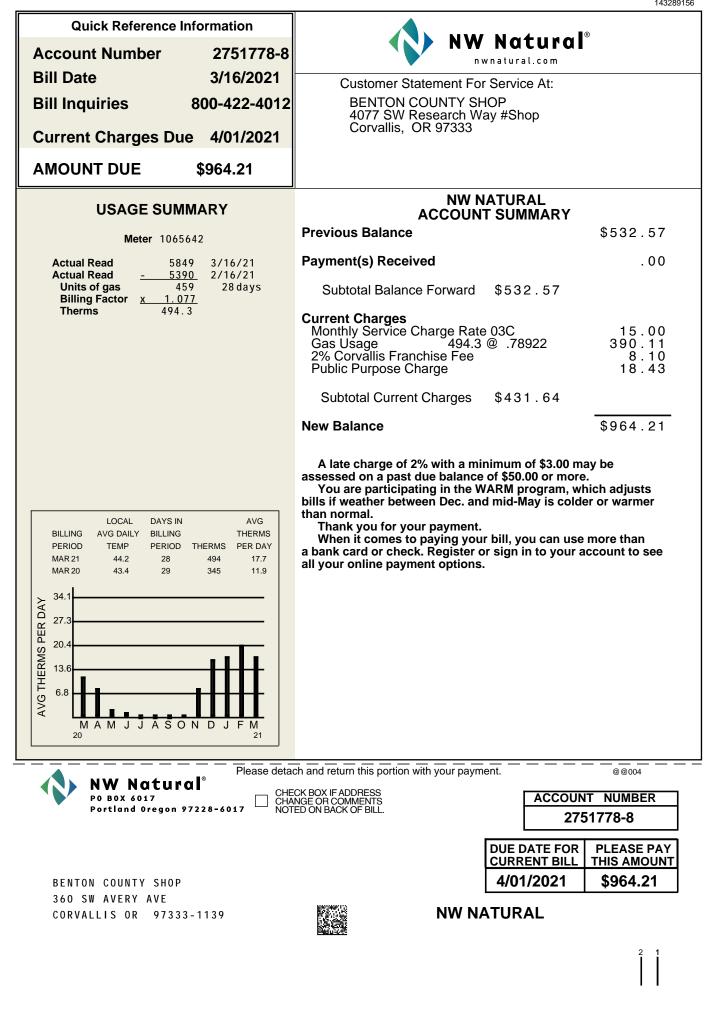
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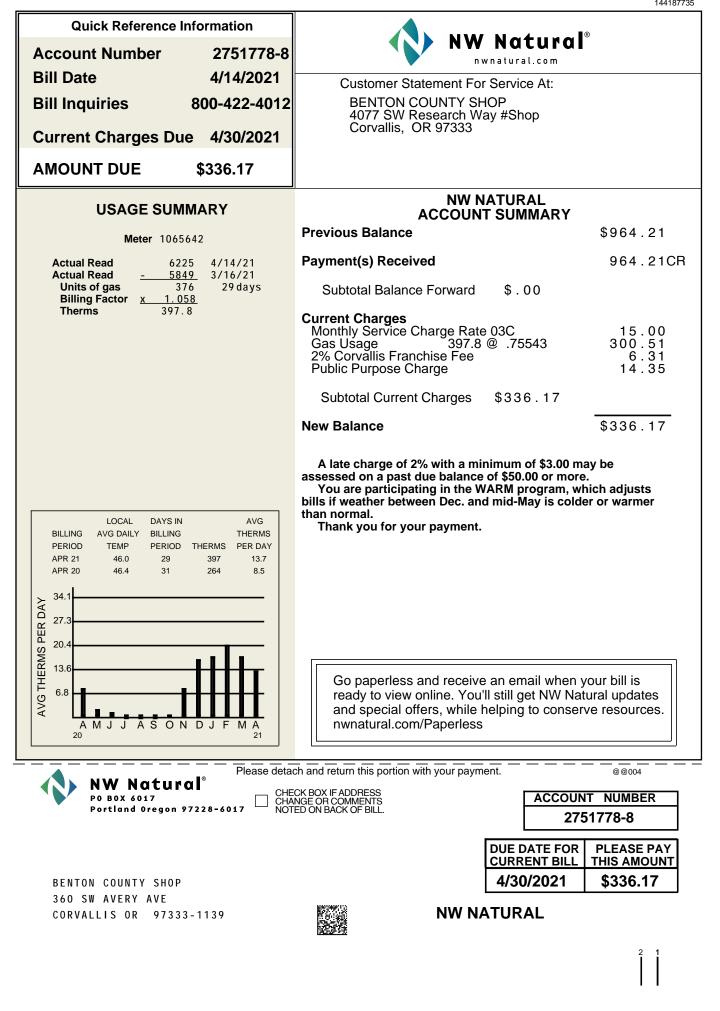
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WARM (Weather Adjusted Rate Mechanism)

Default billing method that helps ensure NW Natural does not collect more or less than its fixed costs from its Oregon customers, regardless of fluctuations in weather.

MAILING ADDRESS FOR PAYMENTS NW NATURAL P.O. BOX 6017 PORTLAND, OR 97228-6017

PHONE





GAS LINE LOCATING SERVICE (Call before you dig!)

CONTACT CENTER HOURS

• Monday - Friday, 7:00 a.m. to 6:00 p.m.

CUSTOMER SERVICE & BILLING

| Residential & Commercial Customers |
|---|
| Toll Free800-422-4012 |
| • Industrial & Large Commercial Customers503-721-2512 |
| • Equipment Replacement Information, Toll Free800-927-6123 |
| • Weatherization Information |
| • Oregon Relay Service (for Hearing Impaired)800-735-2900 |
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NW NATURAL APPLIANCE CENTER

2610 SE 8th Avenue, Portland, OR 97202-1004 ... 503-220-2362

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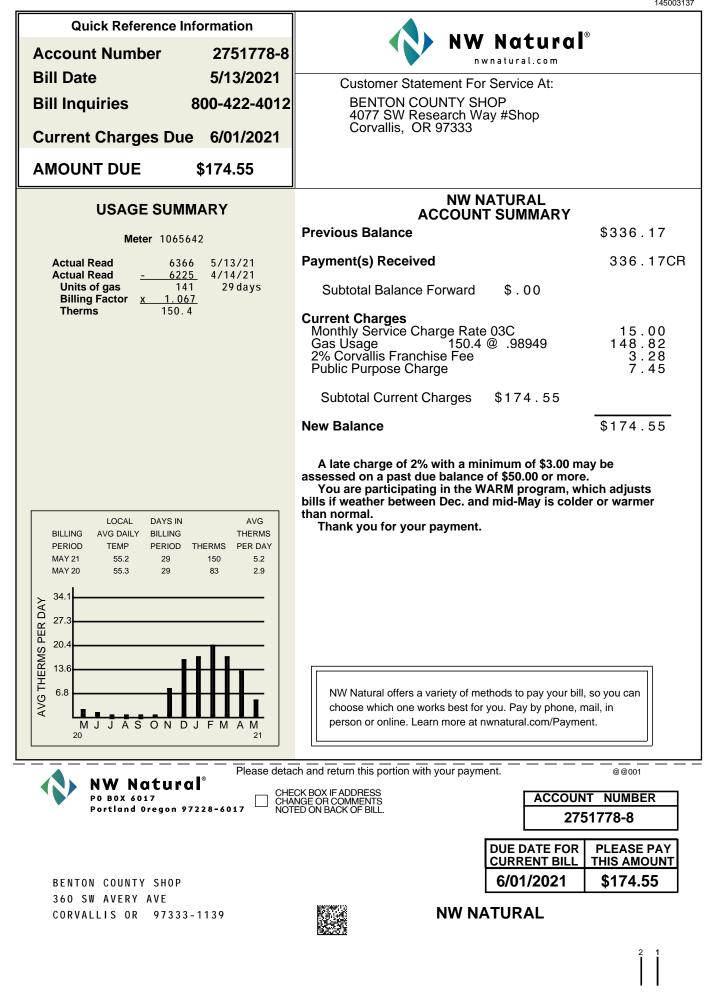
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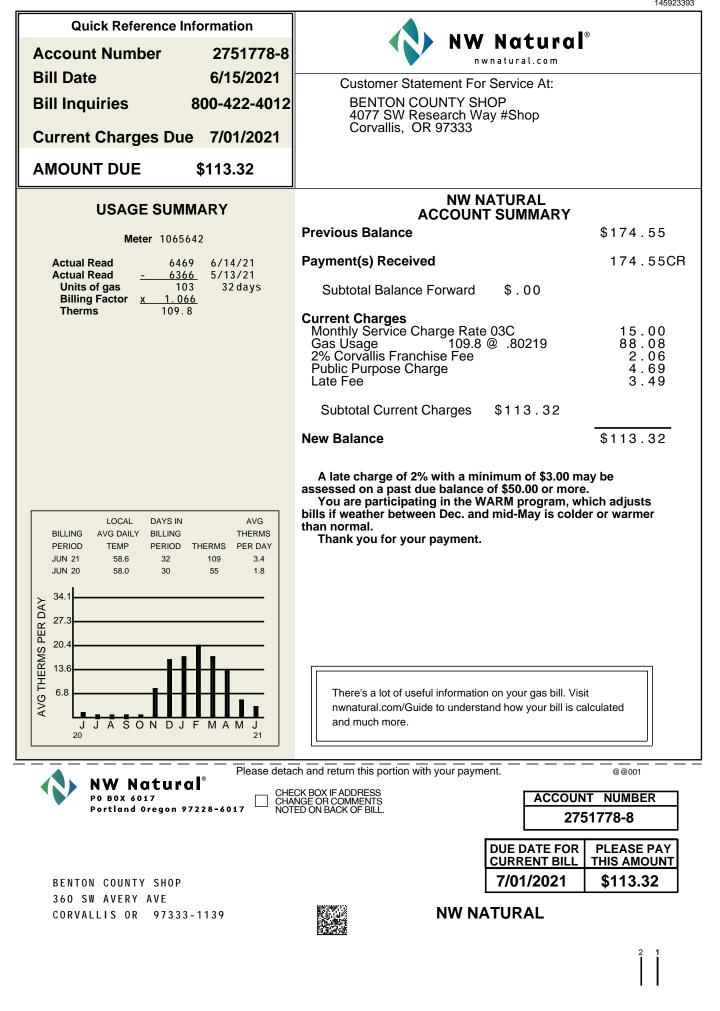
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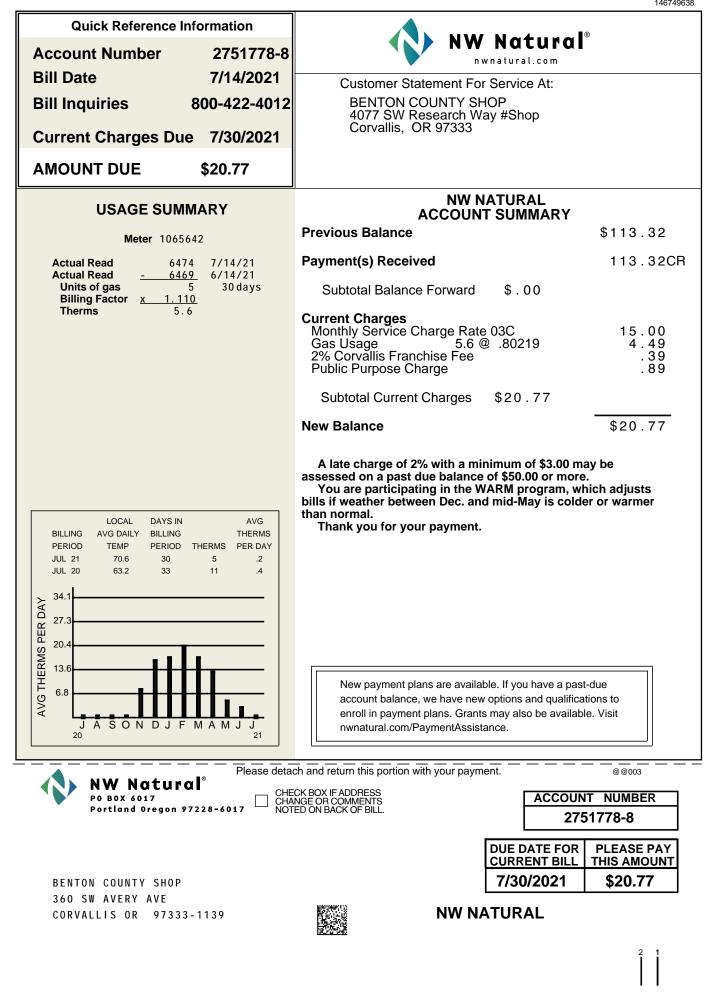
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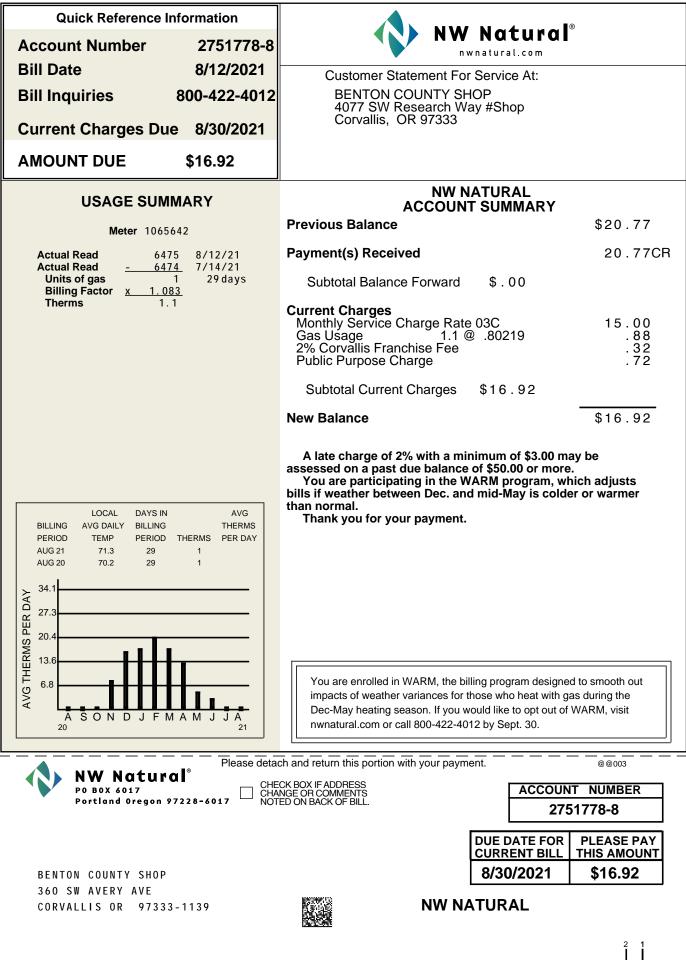
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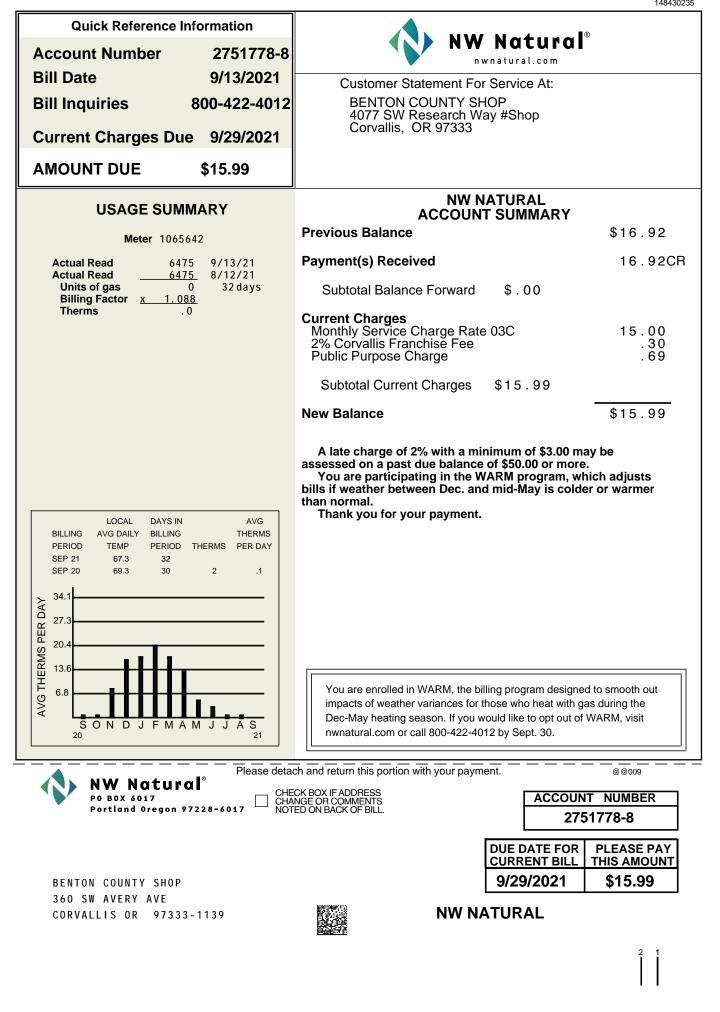
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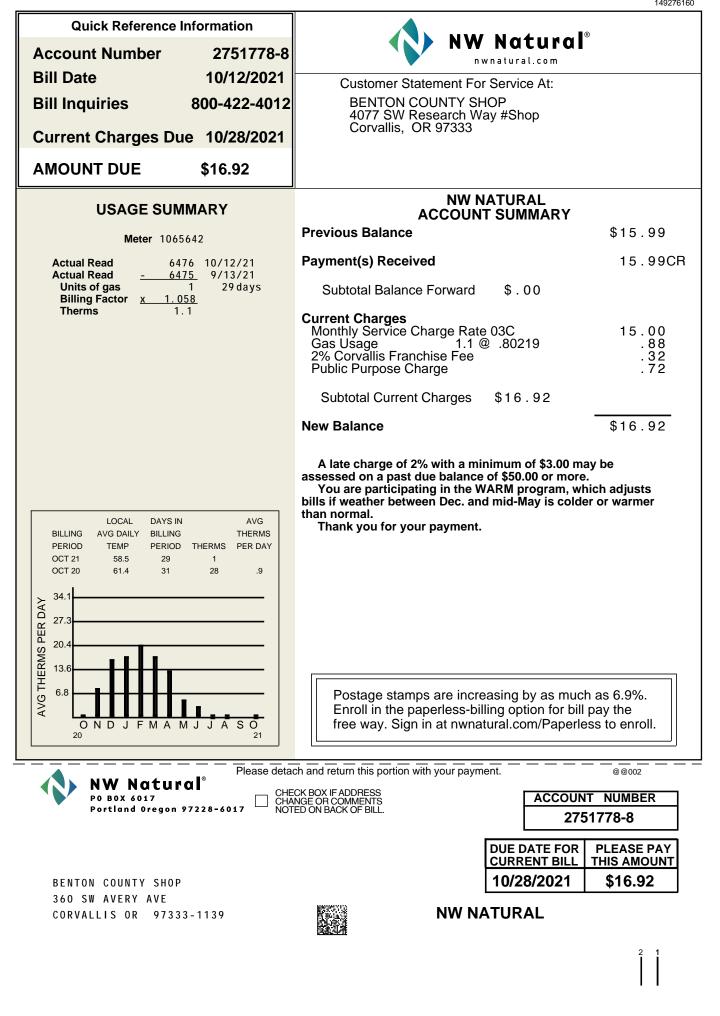
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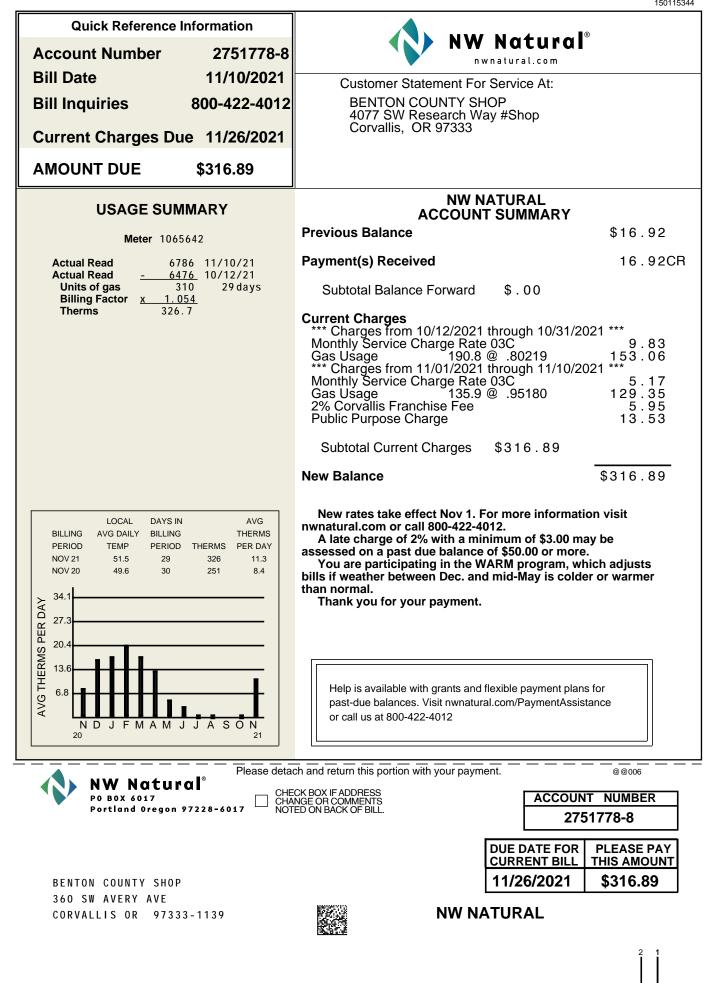
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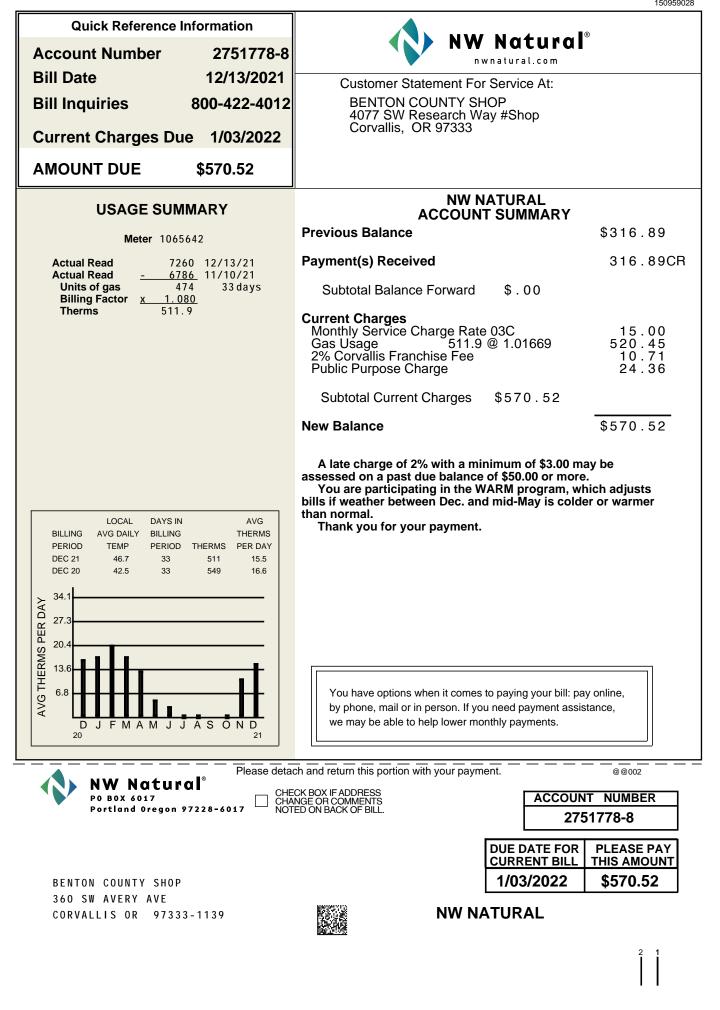
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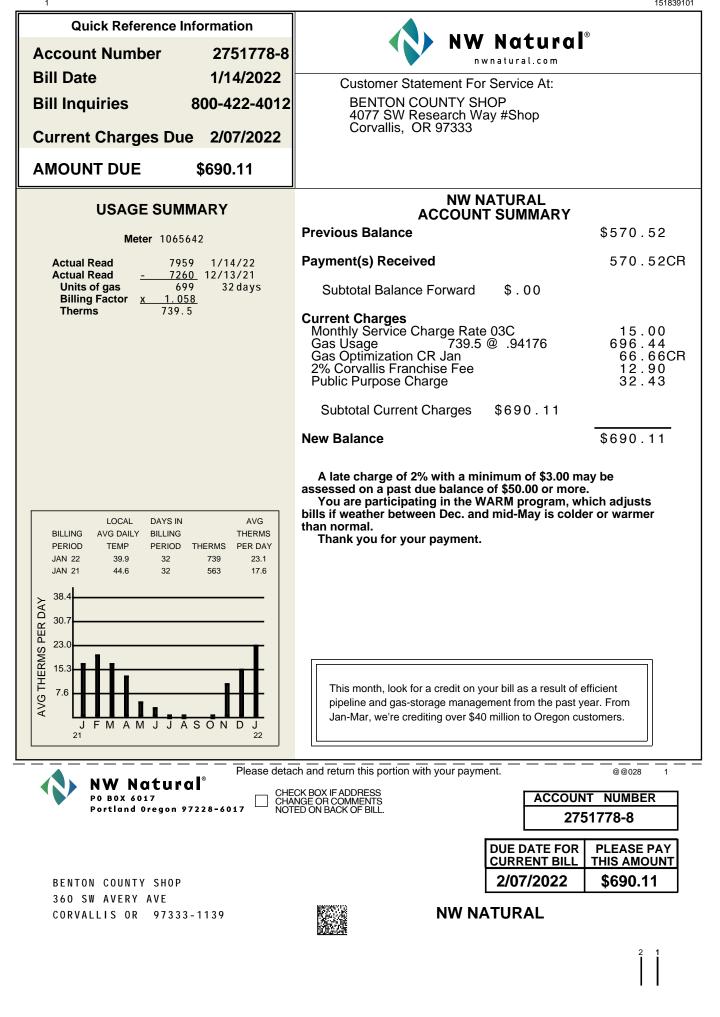
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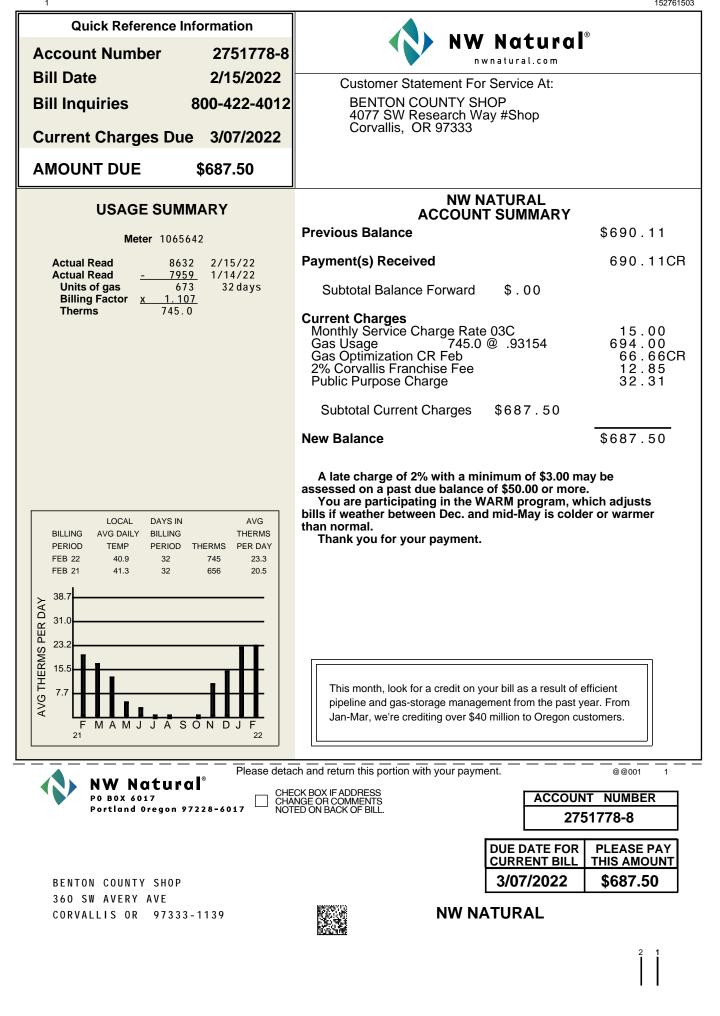
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MAILING ADDRESS FOR PAYMENTS NW NATURAL P.O. BOX 6017 PORTLAND, OR 97228-6017

PHONE





GAS LINE LOCATING SERVICE (Call before you dig!)

CONTACT CENTER HOURS

• Monday - Friday, 7:00 a.m. to 6:00 p.m.

CUSTOMER SERVICE & BILLING

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NW NATURAL APPLIANCE CENTER

2610 SE 8th Avenue, Portland, OR 97202-1004 ... 503-220-2362

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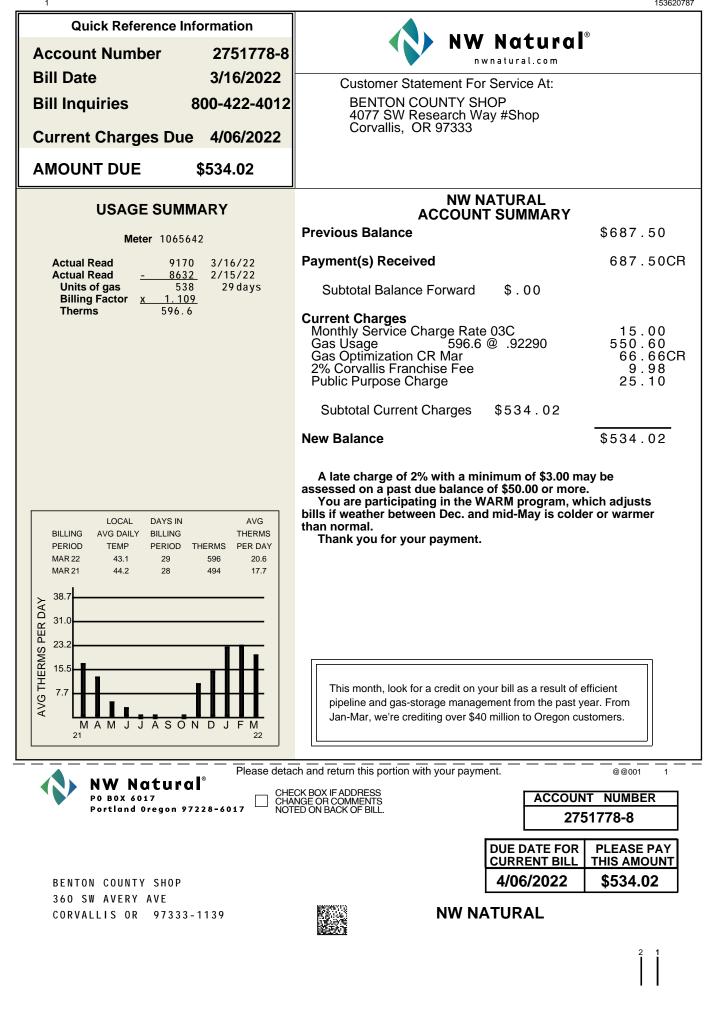
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PHONE

| 1 | | | 15447054 |
|--|--|---|---------------------------------------|
| Quick Reference Info | ormation | | Ð |
| Account Number | 2751778-8 | NW Natural | |
| Bill Date | 4/14/2022 | Customer Statement For Service At: | |
| Bill Inquiries 8 | 00-422-4012 | BENTON COUNTY SHOP | |
| - | E/0E/2022 | 4077 SW Research Way #Shop Corvallis, OR 97333 | |
| Current Charges Due | 5/05/2022 | | |
| AMOUNT DUE | \$480.25 | | |
| USAGE SUMM | ARY | NW NATURAL ACCOUNT SUMMARY | |
| Meter 106564 | 2 | Previous Balance | \$534.02 |
| Actual Read 9577 | 4/14/22 | Payment(s) Received | 534.02CR |
| Actual Read <u>- 9170</u> Units of gas 407 Billing Factor <u>x 1.108</u> | 3/16/22 29 days | Subtotal Balance Forward \$.00 | |
| Therms 451.0 | | Current Charges Monthly Service Charge Rate 03C Gas Usage 451.0 @ .96166 2% Corvallis Franchise Fee Public Purpose Charge | 15.00 433.71 8.97 22.57 |
| | | Subtotal Current Charges \$480.25 | |
| | | New Balance | \$480.25 |
| LOCAL DAYS IN BILLING AVG DAILY BILLING PERIOD TEMP PERIOD TH APR 22 48.5 29 APR 21 46.0 29 38.7 31.0 23.2 15.5 7.7 | AVG THERMS HERMS PER DAY 451 15.6 397 13.7 | assessed on a past due balance of \$50.00 or more You are participating in the WARM program, wh bills if weather between Dec. and mid-May is colde than normal. Thank you for your payment. | nich adjusts |
| | | You have more convenient billing options:Choose text billing notifications when you manage your NW Natural online.You'll receive quick reminders when your bill is o | account |
| AMJJĀSŌN[21 | DJFMA 22 | payment has posted. | |
| | | ch and return this portion with your payment. | @@033 1 |
| PO BOX 6017 Portland Oregon 972 | CHE 28-6017 NOT | ACCOUN NGE OR COMMENTS ED ON BACK OF BILL. | T NUMBER 1778-8 |
| BENTON COUNTY SHOP 360 SW AVERY AVE | | DUE DATE FOR CURRENT BILL 5/05/2022 | PLEASE PAY THIS AMOUNT \$480.25 |
| CORVALLIS OR 97333- | 1139 | NW NATURAL | |
| | | | 2 1 |



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MAILING ADDRESS FOR PAYMENTS NW NATURAL P.O. BOX 6017 PORTLAND, OR 97228-6017

ADD MAILING ADDRESS CHANGE OR COMMENTS HERE

PHONE

| 1 | 15532165 |
|---|--|
| Quick Reference Information | |
| Account Number 2751778 | 8-8 NW Natural® |
| Bill Date 5/13/202 | nwnatural.com |
| Bill Inquiries 800-422-40 | Customer Statement For Service At. |
| | 4077 SW Research Way #Shop Corvallis, OR 97333 |
| Current Charges Due 6/03/202 | 22 Corvanis, OK 97333 |
| AMOUNT DUE \$414.71 | |
| USAGE SUMMARY | NW NATURAL ACCOUNT SUMMARY |
| Meter 1065642 | Previous Balance \$480.25 |
| Actual Read 9964 5/13/22 Actual Read <u>- 9577</u> 4/14/22 | Payment(s) Received480.25CR |
| Units of gas 387 29 days Billing Factor <u>x 1.081</u> Therms 418.3 | Subtotal Balance Forward \$. 00 |
| Hems 410.5 | Current ChargesMonthly Service Charge Rate 03C15.00Gas Usage418.3 @ .890432% Corvallis Franchise Fee7.75Public Purpose Charge19.49 |
| | Subtotal Current Charges \$414.71 |
| | New Balance\$414.71 |
| LOCAL DAYS IN AVG BILLING AVG DAILY BILLING THERMS PERIOD TEMP PERIOD THERMS PER DAY MAY 22 48.7 29 418 14.4 MAY 21 55.2 29 150 5.2 38.7 31.0 23.2 | Y |
| 31.0 23.2 15.5 7.7 M J J A S O N D J F M A M 21 22 | Enroll in paperless billing for a free way to pay your bill and track your gas use. Visit nwnatural.com/Paperless to get started and see other billing options that can help you save time and money. |
| | detach and return this portion with your payment. |
| NW Natural [®] P0 B0X 6017 | CHECK BOX IF ADDRESS CHANGE OR COMMENTS CHANGE OR COMMENTS |
| Portland Oregon 97228-6017 | NOTED ON BACK OF BILL. 2751778-8 |
| | DUE DATE FOR PLEASE PAY CURRENT BILL THIS AMOUNT |
| BENTON COUNTY SHOP | 6/03/2022 \$414.71 |
| 360 SW AVERY AVE CORVALLIS OR 97333-1139 | NW NATURAL |
| | |



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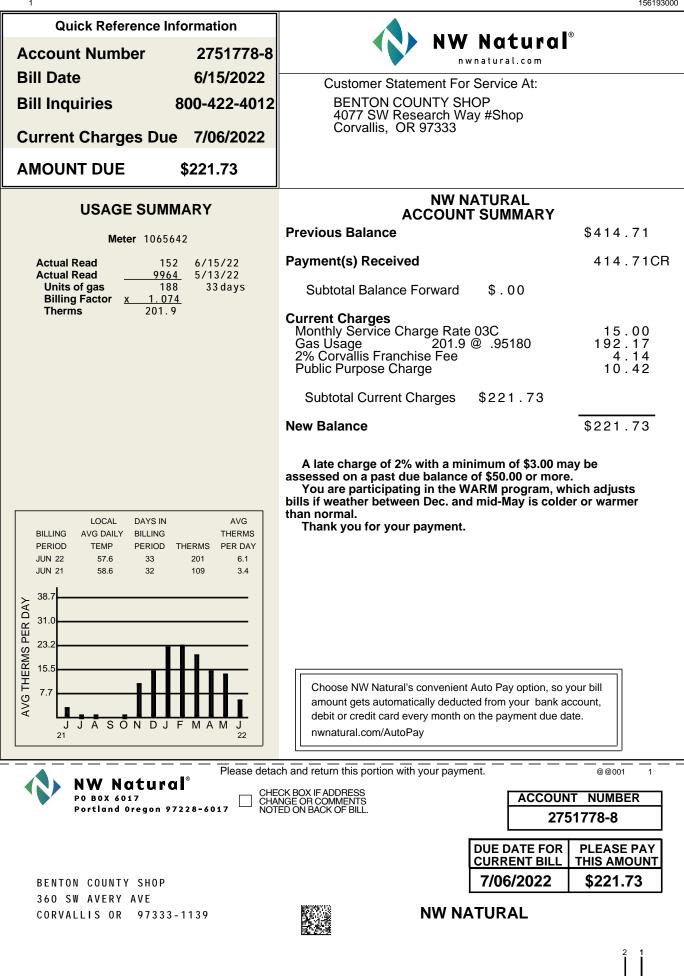
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