

Quick Reference Information

Account Number 119193-1
Bill Date 3/06/2023
Bill Inquiries or 503-721-2512
 800-422-4012
Current Charges Due 3/27/2023
AMOUNT DUE \$5,414.81



NW Natural[®]
 nwnatural.com

Customer Statement For Service At:
 PORTLAND COMMUNITY COLLEGE
 Jackson Hall
 705 N Killingsworth St
 Portland, OR 97217-2332

P.O.#PO098286

USAGE SUMMARY

Meter 624861

Actual Read 17093 3/06/23
 Actual Read - 13040 2/02/23
 Units of gas 4053 32 days
 Billing Factor * x 1.272
 Therms 5155.4

*Billing Factor is calculated by this formula:

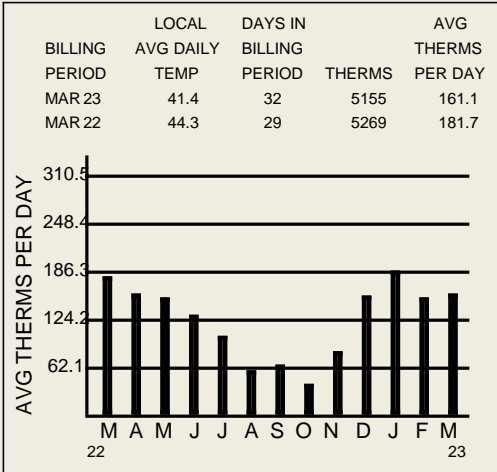
Temperature	Pressure	Meter	Btu
Factor	Factor	Multiplier	Factor
1.037	x 1.132	x 1	x 1.084

**NW NATURAL
 ACCOUNT SUMMARY**

Previous Balance \$3,145.63
Payment(s) Received 3,145.63CR
 Subtotal Balance Forward \$.00
Current Charges
 Monthly Service Charge Rate 31CSF 325.00
 Gas Usage 2000.0 @ .85127 1,702.54
 3155.4 @ .82424 2,600.81
 Firm Svc Pipeline Cap Chg-Vol 441.87
 5,155 Therms @ \$.08571/Thm
 Schedule 335 Fee 5.05
 2% Portland Franchise Fee 101.51
 Metro Housing Services Tax 2.03CR
 Multnomah County Tax 2.54CR
 Public Purpose Charge 242.60
 Subtotal Current Charges \$5,414.81
New Balance \$5,414.81

A late charge of 2.2% with a minimum of \$3.00 may be assessed on a past due balance of \$50.00 or more. Thank you for your payment.

Questions about your bill? You can get answers by sending us an email at nwnatural.com/ContactUs.



Please detach and return this portion with your payment.

@@002 1



NW Natural[®]
 PO BOX 6017
 Portland Oregon 97228-6017

CHECK BOX IF ADDRESS CHANGE OR COMMENTS NOTED ON BACK OF BILL.

ACCOUNT NUMBER
 119193-1

DUE DATE FOR CURRENT BILL	PLEASE PAY THIS AMOUNT
3/27/2023	\$5,414.81

PORTLAND COMMUNITY COLLEGE
 JACKSON HALL
 C/ FACILITY MGMT SRVCS - SY CSB 314
 722 SW 2ND AVE
 PORTLAND OR 97204



NW NATURAL

2 1



NW Natural[®]

nwnatural.com

IMPORTANT INFORMATION

WHEN YOU MOVE OR WANT TO DISCONTINUE GAS SERVICE Please notify NW Natural at least five days in advance.

EMPLOYEE IDENTIFICATION Our employees carry company identification with a photograph. Ask to see identification before admitting anyone onto your premises. If you have any questions, call 800-422-4012.

CUSTOMER RIGHTS REGARDING BILLS Customers receiving a corrected bill due to a previous underbilling have the right to enter into a time payment agreement by calling NW Natural. A customer that cannot resolve a billing dispute with NW Natural may contact their state utility commission. Oregon: Public Utility Commission of Oregon at 800-522-2404 or www.puc.state.or.us. Washington: Washington Utilities & Transportation Commission at 888-333-9882 or www.utc.wa.gov.

PRIVACY POLICY NW Natural's privacy policy is posted on its website at nwnatural.com.

Explanation of common billing terms:

BILLING FACTOR Converts metered units of gas into therms.

LATE PAYMENT CHARGE A charge may be applied to past-due utility billings.

PAYMENT DUE DATE Bills are due when rendered and become delinquent if not paid by the due date printed on the bill.

THERMS A measure of energy. One therm equals 100,000 BTUs (British Thermal Units). To determine the number of therms used, multiply the Units of Gas by the Billing Factor.

UNITS OF GAS Gas meters record the volume (units) of gas you use. To calculate the units of gas used, subtract the previous meter readings from the present meter reading.

WARM (Weather Adjusted Rate Mechanism) Default billing method that helps ensure NW Natural does not collect more or less than its fixed costs from its Oregon customers, regardless of fluctuations in weather.

NATURAL GAS ODORS

- Toll Free (24 hours a day, 7 days a week)800-882-3377

GAS LINE LOCATING SERVICE (Call before you dig!)

- Oregon & Washingtoncallbeforeyoudig.org or call 811

CONTACT CENTER HOURS

- Monday - Friday, 7:00 a.m. to 6:00 p.m.

CUSTOMER SERVICE & BILLING

- Residential & Commercial Customers503-226-4211
Toll Free800-422-4012
- Industrial & Large Commercial Customers503-721-2512
- Equipment Replacement Information, Toll Free ..800-927-6123
- Weatherization Information866-368-7878
- Oregon Relay Service (for Hearing Impaired) ...800-735-2900
- Washington Relay Service (for Hearing Impaired) ..800-833-6384

NW NATURAL APPLIANCE CENTER

2610 SE 8th Avenue, Portland, OR 97202-1004 ... 503-220-2362

PAYMENT METHODS

- Mailing Address P.O. Box 6017, Portland, OR, 97228-6017
- Enroll in Auto Paynwnatural.com/AutoPay
- Free Payment Online nwnatural.com
- Free Payment by Phone 833-347-2116
- Pay Station Locations nwnatural.com
or Toll Free..... 800-422-4012

MAILING ADDRESS FOR PAYMENTS

**NW NATURAL
P.O. BOX 6017
PORTLAND, OR 97228-6017**

ADD MAILING ADDRESS CHANGE OR COMMENTS HERE

PHONE