

Quick Reference Information

Account Number 119193-1
Bill Date 7/01/2022
Bill Inquiries or 503-721-2512 800-422-4012
Current Charges Due 7/25/2022
AMOUNT DUE \$2,707.67



NW Natural

nwnatural.com

Customer Statement For Service At:
PORTLAND COMMUNITY COLLEGE
Jackson Hall
705 N Killingsworth St
Portland, OR 97217-2332

P.O.#PO098286

USAGE SUMMARY

Meter 624861

Actual Read 93942 7/01/22
Actual Read - 91468 6/02/22
Units of gas 2474 29 days
Billing Factor \* x 1.225
Therms 3030.7

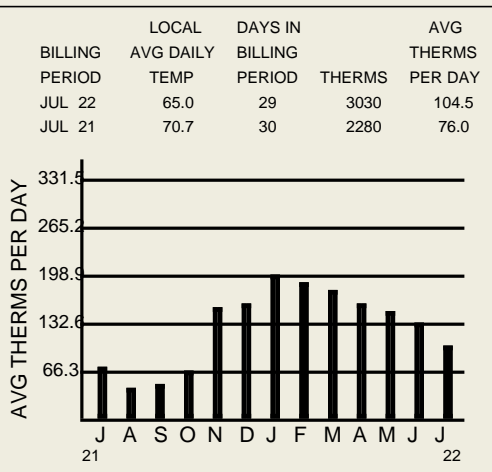
\*Billing Factor is calculated by this formula:

Table with columns: Temperature, Pressure, Meter, Btu. Factors: .990 x 1.131 x 1 x 1.094

NW NATURAL ACCOUNT SUMMARY

Previous Balance \$3,344.47
Payment(s) Received 3,344.47CR
Subtotal Balance Forward \$.00
Current Charges: Monthly Service Charge Rate 31CSF 325.00
Gas Usage 2000.0 @ .62830 1,256.60
1030.7 @ .60554 624.13
Firm Svc Pipeline Cap Chg-Vol 3,031 Thms @ \$.10569/Thm 320.31
2% Portland Franchise Fee 50.52
Metro Housing Services Tax 3.54
Multnomah County Tax .51
Public Purpose Charge 127.06
Subtotal Current Charges \$2,707.67
New Balance \$2,707.67

A late charge of 2% with a minimum of \$3.00 may be assessed on a past due balance of \$50.00 or more. Thank you for your payment.



You have options when it comes to paying your bill: pay online, by phone, mail or in person. If you need payment assistance, we may be able to help lower monthly payments.

Please detach and return this portion with your payment.

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NW Natural

PO BOX 6017
Portland Oregon 97228-6017

CHECK BOX IF ADDRESS CHANGE OR COMMENTS NOTED ON BACK OF BILL.

ACCOUNT NUMBER

119193-1

DUE DATE FOR CURRENT BILL

7/25/2022

PLEASE PAY THIS AMOUNT

\$2,707.67

PORTLAND COMMUNITY COLLEGE
JACKSON HALL
C/ FACILITY MGMT SRVCS - SY CSB 314
722 SW 2ND AVE
PORTLAND OR 97204



NW NATURAL

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**NW Natural**<sup>®</sup>

nwnatural.com

**IMPORTANT INFORMATION**

**WHEN YOU MOVE OR WANT TO DISCONTINUE GAS SERVICE** Please notify NW Natural at least five days in advance.

**EMPLOYEE IDENTIFICATION** Our employees carry company identification with a photograph. Ask to see identification before admitting anyone onto your premises. If you have any questions, call 800-422-4012.

**CUSTOMER RIGHTS REGARDING BILLS** Customers receiving a corrected bill due to a previous underbilling have the right to enter into a time payment agreement by calling NW Natural. A customer that cannot resolve a billing dispute with NW Natural may contact their state utility commission. Oregon: Public Utility Commission of Oregon at 800-522-2404 or www.puc.state.or.us. Washington: Washington Utilities & Transportation Commission at 888-333-9882 or www.utc.wa.gov.

**PRIVACY POLICY** NW Natural's privacy policy is posted on its website at nwnatural.com.

*Explanation of common billing terms:*

**BILLING FACTOR** Converts metered units of gas into therms.

**LATE PAYMENT CHARGE** A charge may be applied to past-due utility billings.

**PAYMENT DUE DATE** Bills are due when rendered and become delinquent if not paid by the due date printed on the bill.

**THERMS** A measure of energy. One therm equals 100,000 BTUs (British Thermal Units). To determine the number of therms used, multiply the Units of Gas by the Billing Factor.

**UNITS OF GAS** Gas meters record the volume (units) of gas you use. To calculate the units of gas used, subtract the previous meter readings from the present meter reading.

**WARM (Weather Adjusted Rate Mechanism)** Default billing method that helps ensure NW Natural does not collect more or less than its fixed costs from its Oregon customers, regardless of fluctuations in weather.

**NATURAL GAS ODORS**

- Toll Free (24 hours a day, 7 days a week) .....800-882-3377

**GAS LINE LOCATING SERVICE (Call before you dig!)**

- Oregon & Washington .....callbeforeyoudig.org or call 811

**CONTACT CENTER HOURS**

- Monday - Friday, 7:00 a.m. to 6:00 p.m.

**CUSTOMER SERVICE & BILLING**

- Residential & Commercial Customers .....503-226-4211  
Toll Free .....800-422-4012
- Industrial & Large Commercial Customers .....503-721-2512
- Equipment Replacement Information, Toll Free ..800-927-6123
- Weatherization Information .....866-368-7878
- Oregon Relay Service (for Hearing Impaired) ...800-735-2900
- Washington Relay Service (for Hearing Impaired) ..800-833-6384

**NW NATURAL APPLIANCE CENTER**

2610 SE 8th Avenue, Portland, OR 97202-1004 ... 503-220-2362

**PAYMENT METHODS**

- Mailing Address ..... P.O. Box 6017, Portland, OR, 97228-6017
- Enroll in Auto Pay .....nwnatural.com/AutoPay
- Free Payment Online ..... nwnatural.com
- Free Payment by Phone ..... 833-347-2116
- Pay Station Locations ..... nwnatural.com  
or Toll Free..... 800-422-4012

**MAILING ADDRESS FOR PAYMENTS**

**NW NATURAL  
P.O. BOX 6017  
PORTLAND, OR 97228-6017**

**ADD MAILING ADDRESS CHANGE OR COMMENTS HERE**

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**PHONE**